

Provided by Kuptz Distribution, LLC covering the Kuptz Steel Fence — 100% powder-coated steel, built to outlast wood and vinyl.

20 YEARS

STEEL STRUCTURE

Posts, rails, welds & gates — structural defects and rust-through caused by a manufacturing defect.

15 YEARS

POWDER-COAT FINISH

Cracking, chipping, peeling, flaking, blistering, or excessive fading from a manufacturing defect.

Near Zero Maintenance

No repainting, no staining, no patching broken boards. Just hose it off.

Engineered to Flex

Rails absorb impact rather than snap or splinter like wood or vinyl.

5-Layer Coating System

Zinc, conversion coating, epoxy primer, and polyester powder coat for industrial-grade rust protection.

Safe for Animals

Smooth, rounded edges. No shards, barbs, splinters, or exposed nails.



This Limited Warranty is provided by Kuptz Distribution, LLC (“Kuptz”) and is the only warranty Kuptz provides on the Kuptz Steel Fence (the “Fence”). It runs to the Original Purchaser, the end user and property owner identified at the time of purchase or registration, whether the Fence was bought directly or through a dealer or installer. “Invoice Date” means the date of the original Kuptz invoice, and all coverage periods run from it. “Normal Use” means using the Fence for its intended purpose under ordinary conditions.

What this warranty covers

Kuptz warrants to the Original Purchaser that, under Normal Use, the Fence will be free from defects in materials and workmanship for the periods below. This is a limited warranty, not a guarantee against all damage.

COMPONENT	PERIOD	WHAT IS COVERED
Steel structure (posts, rails, welds, gates)	20 years	Structural defects, and rust-through caused by a manufacturing defect
Powder-coat finish	15 years	Cracking, chipping, peeling, flaking, blistering, or excessive fading from a manufacturing defect

Structural coverage includes welds that crack or separate, posts or rails that crack or fracture, and rust-through (corrosion that perforates the steel) caused by a manufacturing defect. Gates are covered like the Fence; gate hinges, latches, and moving hardware are not. Some gradual change in color or gloss over time is normal and is not a defect.

A note on the rails. Kuptz rails are engineered to flex and absorb impact rather than snap or splinter like wood or vinyl. Under significant impact, a rail may flex, bend, or dent. This is part of the design and is not a defect. Genuine manufacturing defects under Normal Use are covered; impact-related bending or denting is not.

What this warranty does not cover

This is a limited warranty. It does not cover damage, failure, or conditions from:

- **Abuse, impact, and external force.** Damage from impact, collision, or other external force, including vehicles, equipment, animals, or other objects striking the fence; damage from animals chewing or cribbing on the fence; and abuse, misuse, negligence, accident, or vandalism.
- **Improper installation, modification, or care.** Installation that does not follow proper methods, including using excessive force to drive posts or installing where proper footings cannot be created; alteration, cutting, drilling, welding, field repair, or parts not authorized by Kuptz; and rust beginning at a scratch, nick, dent, or cut that exposes bare steel and was not promptly touched up (rust-through caused by a manufacturing defect is covered).
- **Environmental and site conditions beyond Kuptz’s control.** Normal weathering, including gradual fading, chalking, and surface dirt; hard water stains and mineral build-up; harsh substances such as fertilizers, manure, de-icing salts, cleaners, and solvents; installation within three (3) miles of a saltwater coastline, saltwater contact, or other harsh environments; acts of God and severe weather; and ground movement, settling, frost heave, or erosion.

This warranty also does not cover any Product not paid for in full, or claims by anyone other than the Original Purchaser or a permitted generational transferee.

How to make a claim, and your remedy

Contact Kuptz in writing within 30 days of discovering the issue at cservice@kuptzsteelfence.com, with proof of purchase or installation, dated photographs of the issue and the affected section, and a short description. Kuptz may request more information, the return of the affected component (shipped prepaid by you), or a site inspection before any repair or replacement by others. If a claim is approved, Kuptz will, at its option, repair, replace, or refund the affected component. This warranty covers components only: Kuptz pays shipping of replacement components to you (carrier and method of its choosing); you are responsible for return shipping, labor, removal, reinstallation, and any site or contractor costs.

Registration

Register your Fence within 30 days at kuptzsteelfence.com/register, using your Kuptz invoice or order number. Registration is not required for coverage: a valid claim will be honored with proof that the Fence is a genuine Kuptz product and proof of the original purchase or installation. Proof of purchase or installation is required for any claim.

Who is covered

This warranty is not transferable on a sale of the property, but it passes to a family member or heir who acquires the property by inheritance, gift, or other transfer within the family (a “generational transfer”). A generational transfer does not restart any coverage period; coverage continues from the original Invoice Date, and the new owner must provide proof of the original purchase.

Disclaimer and limitation of liability

THIS LIMITED WARRANTY IS KUPTZ’S ONLY WARRANTY AND YOUR SOLE AND EXCLUSIVE REMEDY. TO THE FULLEST EXTENT PERMITTED BY LAW, KUPTZ DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE; WHERE AN IMPLIED WARRANTY CANNOT BE DISCLAIMED, IT IS LIMITED TO THE PERIODS STATED ABOVE. KUPTZ IS NOT LIABLE FOR INCIDENTAL, CONSEQUENTIAL, SPECIAL, INDIRECT, OR PUNITIVE DAMAGES, OR FOR PERSONAL INJURY OR PROPERTY DAMAGE, AND ITS TOTAL LIABILITY WILL NOT EXCEED THE PRICE PAID FOR THE AFFECTED COMPONENT(S).

Where you are a consumer, this Limited Warranty is in addition to, and does not affect or limit, your statutory rights under the law of your country, including any legal guarantee of conformity. The disclaimers and limitations above apply only to the extent permitted by applicable law. In the United States, this warranty gives you specific legal rights, and you may also have other rights that vary by state.

General

Kuptz may update this Limited Warranty over time; the version in effect on your Invoice Date applies to your Fence. No dealer, installer, employee, or other person is authorized to change, extend, or add to this warranty. If any provision is held unenforceable, the remaining provisions remain in full force and effect. This Limited Warranty is governed by the laws of the State of Colorado.